Grant Funded Redditch Voluntary and Community Sector

Homelessness Prevention Performance (26/27, Quarter 1)

1.0 Categories of Support Provided

	CATEGORY	CABR	Maggs	GSA	New Starts	Nightstop	YPPW	Foyer	St Pauls	Total
Number of People Supported										
Clients	No. People Supported	4	35	7	19	35	22	11	12	**145**
Support Provided										
Support to Access	Benefits	0	8	7	0	15	5	2	12	**49**
	ID/Bank A/C	0	30	1	19	20	0	0	6	**76**
Engaging With	Mental health services	0	13	3	0	24	3	3	1	**47**
	Substance Misuse services	0	10	2	0	4	2	1	6	**25**
	GP services	0	26	5	0	25	3	3	9	**71**
	Voluntary Services	0	6	1	0	0	0	0	0	**7**
	Other	4	0	0	0	0	9	2	0	**15**

2.0 Outcomes

2.1 Mental Health Support Engagement

Mental health engagement outcomes were positive overall, with 48% of individuals either newly engaging with support services or maintaining existing engagement. 15 individuals (16%) moved from being unengaged to actively engaging with mental health support, demonstrating a positive impact.

2.2 Substance Use Engagement

Substance misuse engagement outcomes were mixed during the reporting period. 30% of individuals achieved a positive outcome through either newly engaging with support services (9%) or maintaining existing engagement (22%). 3 individuals (4%) disengaged from support.

2.3 GP Engagement

GP engagement outcomes were generally positive during the reporting period. A total of 71% of individuals either established or maintained engagement with their GP, with the majority (56%) successfully sustaining existing relationships with primary care services. A further 15% moved from being unengaged to actively engaged.

2.4 Meaningful Activity Engagement

Meaningful activity engagement outcomes were mixed during the reporting period. Nearly half of individuals (48%) either established or maintained engagement in meaningful activities.

2.5 Offending

Outcomes relating to offending behaviour were generally positive during the reporting period. 24% demonstrated a positive behavioural change and ceased offending, while a further 57% maintained their non-offending status throughout the period.

2.6 Case Studies

Support Provider	Circumstances	Support Provided	Housing Outcome
Citizens Advice Bromsgrove and Redditch (CABR)	Child bereavement leading to significant mental health difficulties in the family Parents were unable to work and mortgage debt built up The family were at risk of losing their home	CABR used their nationally accredited status to support the family to put all creditors' actions on hold for 60 days – Breathing Space The time was used to work towards a debt solution, including debts with the bank and HMRC CABR worked with family members at their pace	One of the parents was able to find agency work and debt repayments in place The family's home was saved
Green Square Accord (GSA)	Person left prison and moved into short-term Ministry of Justice community accommodation Applied as homeless while in community accommodation On licence, subject to multi-agency conference meetings	Own room in a small, shared house with support provided. House located in an established community. Over 3 months, built a trusting relationship with support workers and developed independent living skills Multi-agency working between GSA, Probation and Police	Maintaining stable accommodation and managing a budget Conforming to conditions of licence

	Poor mental health and would not engage with support		
Maggs Day Centre	Person rough sleeping in Redditch town centre Autism Spectrum Disorder Complex needs, vulnerable to exploitation, poor physical and mental health and self -neglect Fleeing exploitation in another part of the country	Build trust slowly through consistent and person-centred outreach work Urgent support to access health services Support to make a homelessness application and to secure short term accommodation Work multi-agency with social care to address the person's care needs and to manage the safeguarding risks identified	Social care assessment identified care needs Short term temporary accommodation secured Move to long term supported living with care